

Win MODEM USB V.92

MODEM USB V.92

- V.92 modem (56000 bps)
- 14400 bps send/receive fax (Gr.3)
- Flash upgradable
- CTR21 Approved



User's Guide
rev. 2.0 del 02/2002

PREFACE

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The contents of this booklet may be modified without prior permission. Every possible care has been taken in testing and putting together all the documentation contained in this booklet, however Digicom can not take any responsibility brought by the use of this booklet.

The following installation rules should be respected in order to have the best working order of the equipment and for the user's safety.

ENVIRONMENTAL CONDITIONS

ENVIRONMENTAL TEMPERATURE

from -5 to +45°C

RELATIVE HUMIDITY

from 20 to 80% n.c.

Rapid changes of temperature or humidity should be avoided (0,03°C/min).

This equipment, including cables, should be installed in an area free from:

- Dust, humidity, heat from direct sun light.
- Objects which irradiate heat. These could cause damage to the container or other problems.
- Objects which produce a strong electromagnetic field (loudspeakers, etc.)
- Liquids or chemical corrosive substances.

CLEANING THE TERMINAL

Use a clean and soft cloth. Wet the cloth with water or natural detergent if it is necessary to remove any stains. Never use chemical products such as petrol or solvents.

VIBRATIONS OR DROPPING

Caution against vibrations and dropping.

WARNING

This is a class B product.

In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

INFORMATION NOTE

“This equipment has been approved in accordance with the Council Decision 98/482/EC – “CTR21” for pan-European single terminal connection to the Public Switched Telephone Network (PSTN). However, due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance”.

HOW TO INSTALL YOUR MODEM: WIN MODEM USB V.92

This guide describes the modem installation procedure.

INTRODUCTION

Today most of the devices attached to a PC do support the Plug and Play functionality which generally simplifies all the installation process.

This guide provides several installation tips in order to help and assist you during the installation phases.

Support

E-mail based support for customers is available at the following address:
support@digicom.it

INSTALLATION

Before starting with the installation please check the following:

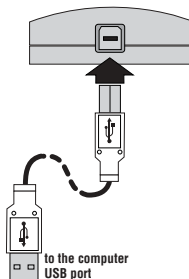
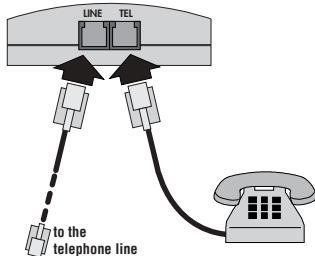
- carefully read this document
- be sure to have all the needed items available (cables, driver floppy disk or CD-ROM)

USB MODEM

Hardware installation

Turn off the computer, then:

- Choose a free USB port on the computer.
- Connect the modem to the computer's USB port using the supplied cable.
- Connect the modem to the telephone line.



Driver installation

At the next reboot, Windows® (98/98SE, ME, 2000, XP) will automatically detect a new hardware and start the driver installation process. Follow these given instructions.

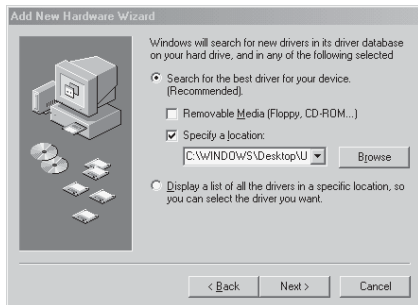
In the next steps, you can find the procedure for Windows® ME.

- Choose the option **“Specify the location of the driver”** and then click on the **“Next”** button to continue.



- Choose only the option **“Specify a location:”** and then click on the **“Browse”** button to continue.
- Look in the CD-ROM or floppy for the directory containing the drivers of WinMODEM USB V.90 and click **“Next”**.

Windows® ME D:\Driver\WinME\WinMODEMUSB
 Windows® 98 D:\Driver\Win98\WinMODEMUSB
 Windows® 2000 D:\Driver\Win2000\WinMODEMUSB
 Windows® XP D:\Driver\WinXP\WinMODEMUSB



- Click on the “**Next**” button to continue the installation.



- Click on “**Finish**” to confirm the installation of USB Device.



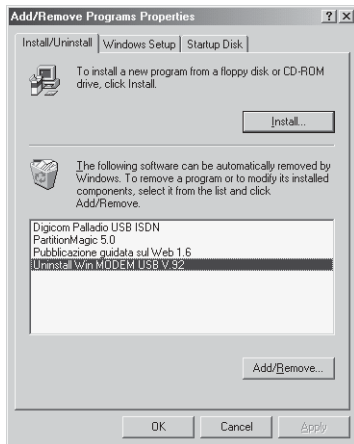
At this point, the procedure will go on with the modem driver installation. Follow the same procedure above mentioned.

UNINSTALL



Add/Remove
Programs

From the **Start Menù** select **Settings, Control Panel, Add/Remove Programs**.



Select **Digicom Win Modem USB V.92** and click **Add/Remove**.

Click **Yes** to confirm the removal.

INSTALLATION CHECK

After the installation you can check the correct operation of the modem through Windows's diagnostics.

WINDOWS® 98/ME

- From the **“Start”** menu -> **“Settings”** -> **“Control Panel”** and **“Modems”**
- Select **“Diagnostics”**
- Select the modem and click **“More info...”**

WINDOWS® 2000/XP

Windows® 2000:

- From the **“Start”** menu -> **“Settings”** -> **“Control Panel”** and **“Phone and Modem”**.

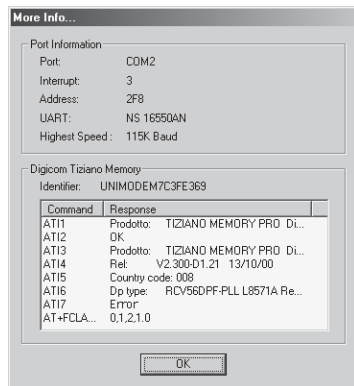
Windows® XP:

- From the **“Start”** menu -> **“Control Panel”** -> **“Printer and other Hardware”** and **“Phone and Modem”**.
- Select **“Modems”**
- Select the modem and click **“Properties”**
- Select **“Diagnostics”** and click **“Query Modem”**

After few seconds the diagnostic response will appear.

If the modem is correctly functioning you will see some modem answers to AT commands and COM port infos.

Some ERROR response to AT commands could be normal and ignored (unsupported commands).



In case of warning or error dialogs, please check that the modem is switched on, connected to the correct serial port and that no other application is accessing the same COM port (i.e. Fax applications running in background).

INSTALLATION TIPS

DRIVERS

In order to select the correct driver from the CD-ROM (or floppy):

- Select the CD-ROM drive (or floppy)
- Browse to the Driver folder
- Browse to your specific Operating System folder (if present)
- Browse to your specific modem model folder (if present), otherwise select the current folder.

Example

If you are installing a Win Modem USB V.92 under Windows® ME, then select
D:\Driver\WinMe\WinModemUsb

No driver found

If no driver is found for the given device check the following:

- chose “Specify a location”, then click “Browse” and select the drive and folder.
- search on our web site (<http://www.digicom.it>) for updated drivers or further installation tips in the Online Help section.

DECLARATION OF CONFORMITY

Digicom S.p.A. via Alessandro Volta 39 21010 Cardano al Campo-Varese-

This product satisfies the basic requirements of the below indicated Directive:

- **1999/5/CE** 9th March 1999 about the telecommunications equipment
- **89/336/CEE** 3rd May 1989 about the electromagnetic compatibility
- **73/23/CEE** 19th February 1973 about the security

ITALY
21010 Cardano al Campo VA
via A. Volta 39



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